

case study...



## Kier Building Maintenance

### Background

Kier Building Maintenance were appointed by Stoke-on-Trent City Council to maintain and repair 22,000 domestic premises and Corporate Buildings. Following a tender process Environmental Essentials were appointed as the successful Asbestos Consultants. Environmental Essentials have since been commissioned to carry out Management and Refurbishment/Demolition Surveys on domestic properties prior to planned and responsive maintenance/refurbishment schemes. During this time we have developed IT systems including a web enabled database which allows Kier and its Stakeholders access to critical survey and air monitoring data via the secure internet database.

### Project details

EEL developed a data capture survey methodology and reporting method for Kier Group. This bespoke design allows Kier to have an in depth analysis of all their asbestos issues.

EEL collect data through hand held devices which is sent securely to our server/database which enables us to generate reports. All reports are produced with CAD drawings and technically reviewed prior to being released to the Client. Kier Building Maintenance can then access the data on line by property, floor and room location. This means that any operative/contractor visiting site carry out work is able to access live asbestos location information.

As UKATA/IATP registered members Environmental Essentials have delivered Non Licensed Work training to over 100 Operatives, this allows their own maintenance staff to carry out the removal of any asbestos which does not need to be carried out under licensed conditions.

### Key services

- e<sup>®</sup> Provision of allocated tenant liaison officers and web-shared appointment systems
- e<sup>®</sup> Provision of free phone number for tenant enquiries and appointments
- e<sup>®</sup> Review of Asbestos Management Plan
- e<sup>®</sup> EEL representation on Kier Stoke's Asbestos Working Group
- e<sup>®</sup> Management and R&D Surveys aligned to key responsive and planned work streams
- e<sup>®</sup> Monitoring Asbestos Removal Works
- e<sup>®</sup> Collection and storage of asbestos management data.

“ Environmental Essentials have been our sole service provider for Asbestos Surveys/Analytical works since 2008, in that time they have met our sometimes demanding performance targets and have been one of the highest performing contractors in the business. Their management is always on hand, we also use their web-tracker database which has proved invaluable. I would certainly recommend them as a service provider due to their ability to adapt and high levels of service. ”

**Kier Building Maintenance Stoke**